Commercial News The Showcase for American Products & Services

www.export.gov/cnusa

January/February 2010





More American Products = More Profits for You

More American Products = More Profits for You 讲口更多美国产品 = 为你创造更多利润 より幅広いアメリカ製品=より多くのビジネスチャンスを مزيد من المنتجات الامريكيه= المزيد من الارباح لك Más Productos Americanos = Más Ganancias para Usted

Achetez Américain = Augmentez Vos Profits Mais Produtos Americanos = Aumente os Seus Lucros Więcej Amerykańskich Wyrobów = Większy Twój Zysk Περισσότερα αμερικανικά προϊόντα = Περισσότερα κέρδη για σας Импорт Американских Продуктов = Увеличение Вашей Прибыли



DISCOVER THE LATEST IDEAS, PRODUCTS AND SOLUTIONS!

Unite with the entire industry in one place

The 2010 National Restaurant Association Restaurant, Hotel-Motel

Show is your best opportunity to find the latest ideas, products, FREE education and contacts you need to stay competitive.

- See more new product launches than at any other industry event
- Improve your business with insights from industry experts in 65+ FREE education sessions
- Network with leading industry professionals and learn strategies to increase your bottom line
- Discover new ways to lower your menu costs and improve customer satisfaction & retention
- Minimize travel expenses by getting everything you need to make more money, control costs and increase efficiency

Be There!

Register Online Today & Benefit from Great Hotel and Airline Discounts!



Build Your Bar Program Profits

Register today and save at www.winespiritsbeer.org Separate registration and qualifications required to enter IWSB, 23-24 May 2010







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12199

National Restaurant Association Restaurant, Hotel-Motel Show 22-25 May 2010 McCormick Place, Chicago







Table of Contents

January/February 2010

Trade Shows5
Building/Construction/ Hardware 12 Building Products Construction Equipment
Hotel & Restaurant Equipment/ Food/Food Processing19 Processed Food
Industrial Equipment, Services & Supplies19 General Industrial Equipment
Automotive/Aviation/Marine20 Auto Parts/Accessories & Service Equipment Automobiles & Light Trucks/Vans
Medical/Scientific Products & Equipment
Environmental
Electrical/Electronics

Health/Beauty/Fashion Cosmetics & Toiletries Vitamins	23
Sports & Recreation	23
Safety & Security	23
Consumer Goods	24
Business Services Business Equipment (non-computer) Financial Services	24
Franchising	26
USA Product Showcase	27
New USA Exporters	28
Index Of Advertisers	30
Reader Service	31

Request Free Information

Request information directly from the companies you wish to do business with or fax back the Free Reader Service form on Page 31 to request information from many different companies.

Building and Construction Industry Featured

This edition of Commercial News USA features our annual Building and Construction special section on Page 12.

Companies around the world interested in this industry sector will find more than a dozen American companies that are looking for new partners around the world.

In addition to promoting the building and construction sector through Commercial News USA, the U.S. Commercial Service International Buyer Program (IBP) brings delegations of buyers to the U.S. for industry trade shows.

Last year, the IBP program helped bring more than 125,000 buyers to the United States. (See Page 11 for a complete list of 2010 shows.)

Two upcoming IBP shows in the Building and Construction Sector are the International Builders Show and World of Concrete.

The International Builders Show is the largest annual light construction show in the world with attendees coming from over 70 countries. More than 61,000 attendees and more than 1,000 exhibitors are expected to participate in this year's show, which will be held from January 19-22.

World of Concrete, which will be held

in Las Vegas from February 2-5, will also interest builders. Last year, 65,287 people from around the world attended the show. With more than 800,000 net square feet of the newest concrete and masonry products, ideas and technologies from more than 1,300 exhibiting companies, World of Concrete delivered the second largest event in its 34-year history, second only to its recordbreaking show in 2007.

As IBP shows, both the International Builders Show and World of Concrete bring together international buyers and exhibitors to expand business both domestically and overseas.

Of course, each issue of Commercial News USA also brings together buyers and sellers in many different industry sectors. As always, the current edition of the magazine features close to 100 U.S. companies that are interested in expanding into new markets around the world.

For more information, contact the company directly or use our Reader Service request form, which is available online and on Page 31.

All the Best.

Gregory Sandler, Publisher

U.S. Department of Commerce, International Trade Administration

Secretary of Commerce Gary Locke

Acting Director General U.S. Commercial Service Rochelle Lipsitz Senior Advisor U.S. Commercial Service John Klingelhut

Commercial Service Offices www.buyusa.gov

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Official Magazine

May 22-25, 2010 in Chicago, Illinois, USA

Equipment Sustainability, Local Sourcing & Nutrition: Hottest Menu Trends in 2010

The National Restaurant Association's annual survey of more than 1,800 professional chefs - members of the American Culinary Federation (ACF) - reveals that local sourcing of ingredients, sustainability and nutrition will be the hottest trends on restaurant menus in 2010. Locally grown produce, locally sourced meats and seafood, sustainability, minidesserts and locally produced wine and beer top the list of nearly 215 culinary items in the "What's Hot in 2010" survey. Rounding out the top 10 trends are nutritious kids' meals, half-portions, farm-branded ingredients, gluten-free/food-allergy conscious meals and sustainable seafood.

"No one has a better view of restaurant menu trends than the U.S. chefs of nearly one million restaurants, and that is why we survey these culinary professionals on what hot, new trends we'll see in the coming year."

 Dawn Sweeney, President and CEO of the National Restaurant Association

The leading culinary theme revealed by the survey is sustainability, which is ranked as the third hottest trend. Whether applied to produce, meat, seafood or alcoholic beverages, the concepts of environmentally friendly practices and local sourcing – farm-to-fork – are appealing to both restaurant operators and consumers for several reasons, including freshness, minimal transportation, and supporting local communities and businesses.

Nutrition is another culinary theme that ranks high on the list of trends at number 15. Healthful options for children, produce, super-



fruits, bite-size and half portions, and food allergy conscious and gluten-free meals all rank in the top 20, illustrating that consumer interest in health and nutrition continues to grow and that restaurants are responding.

Also included in the survey were questions about kitchen and concept trends. The chefs rated environmentally friendly equipment as the top kitchen equipment trend, and the hottest restaurant concept in 2010 as restaurants with gardens.

Visit www.restaurant.org/foodtrends to read the complete survey (including full results, video, etc). Also attend NRA Show 2010 to participate in education sessions, visit focused pavilions and network with top professionals and manufacturing companies that are in the forefront of the Hot Trends identified in this survey.

Be there at NRA Show 2010!

The National Restaurant Association's annual trade show – the National Restaurant Association Restaurant, Hotel-Motel

Show® - is the largest and most comprehensive industry event and will be held May 22-25, 2010, in Chicago. Together with the International Wine, Spirits & Beer Event (May 23-24, 2010), it will offer first-hand opportunities to experience and explore the hottest food, beverage and equipment trends in the culinary world. For more information, visit www.restaurant.org/show.



How To Contact

The National Restaurant Association Restaurant, Motel-Hotel Show 150 North Michigan Avenue, Suite 2000 Chicago, IL 60601-7569 USA TEL: 1-312-853-2525 • FAX: 1-312-853-2548 www.restaurant.org/show

Reader Service #12199

June 5-11, 2010, Las Vegas Convention Center, Las Vegas, Nevada

Conference: June 5-11; Exhibits: June 9-11

See AV Advancements at InfoComm 2010

The audiovisual industry has been helping people communicate for nearly a century. While many conjure images of overhead and slide projectors when thinking about AV, today's technology includes videoconferencing, command-and-control rooms, video walls, stadium screens, and more. AV is no longer optional – businesses and institutions around the world rely on the \$75 billion USD global professional audiovisual industry to communicate.

That is why so many businesses and governments around the world are coming to see the latest commercial AV technology at InfoComm 2010 – the leading commercial audiovisual systems marketplace for integrated display, projection, audio, conferencing, lighting and staging, digital signage, and communications system solutions. Info-Comm 2010 will take place 5 -11 June 2010, at the Las Vegas Conven-

Benefits for organized delegations include:

- Complimentary 3-day exhibits-only registration for InfoComm 2010 a \$125 USD value.
- Two complimentary educational seminars within the InfoComm Academy program held in conjunction with the exposition a \$338 USD value.
 (Please note that only two-hour seminars are eligible for this offer, which is subject to availability. Most sessions are offered in English only).
- Unlimited access to International Business Center
- Invitation to the International Reception hosted by InfoComm on Wednesday evening, 9 June
- Special invitation to the InfoComm Opening Reception on Tuesday evening, 8 June
- Special VIP international delegate "IBP" identification ribbon and registration badge
- Dedicated international registration area with multi-lingual staff



tion Center in Las Vegas, Nevada.

The conference will include more than 300 courses, basic through advanced levels, covering audio, video, projection, digital signage, 3D, design, certification, conferencing, AV-IT integration, and more. The exposition, being held 9-11 June, will feature more than 900 exhibitors from the leading audiovisual manufacturers and service providers.

"Attending InfoComm's tradeshow is a worthwhile investment in both time and money," said Randal A. Lemke, Ph.D., Executive Director, InfoComm International. "In just a few days you can visit the most comprehensive array of professional audio, digital signage, display, conferencing and telepresence, lighting, control system, and signal distribution technology manufacturers available in one location, all while receiving world-class education and training from leading experts and manufacturers."

Although InfoComm is large, it is easy to navigate, thanks to pavilions that bring together like technologies. Audio, Digital Signage, Lighting & Staging, 3D, and United Collaborative Conferencing are just a few of the pavilions featuring integrated solutions from innovative manufacturers. Many products and special

exhibits on the Show floor can only be seen at InfoComm.

With more than 32,000 attendees from 90 countries expected to visit InfoComm 2010, this is one show not to be missed. InfoComm 2010 is supported by the U.S. Department of Commerce International Buyers Program (IBP). During the Show, trade specialists from the Commercial Service will be managing the International Business Center (IBC) and the U.S. Export Pavilion. In the IBC, buyers and sellers come together, using the meeting rooms provided free of charge on a first come first serve basis, and taking advantage of the facility to plan their visits to the exhibit floor.

Please visit your U.S. embassy or consulate to find out more about this program, as there may be an opportunity to join a delegation from your country. Join us for InfoComm 2010!



How To Contact

InfoComm International 1242 Waples Mill Raod, Suite 200 Fairfax, VA 22030 TEL: 1-703-273-7200 www.infocommshow.org Reader Service #11725



Conference: June 5-11 • Exhibition: June 9-11 Las Vegas Convention Center • Las Vegas, Nevada USA

ADVANCE

Attend the largest pro-AV event in the world and find everything you need to move your business forward, including: 32,000 attendees

- 900 exhibitors
- 10,000 commercial **AV** products
- 300 educational courses
- Access to the latest technologies, trends and training
- Leading information communications solutions

For more information, or to join a delegation to InfoComm 2010, contact the Commercial Section of your nearest U.S. Embassy or Consulate. Visit www.infocommshow.org for a list of







NSCA Exhibition June 9-11



June 20-24 2010, in Chicago, USA

The World's Water Event: ACE10

The American Water Works Association invites you to attend the 2010 Annual Conference & Exposition (ACE10), June 20-24, 2010, at the McCormick Place Convention Center in Chicago, Illinois. ACE10 will bring you the latest, most innovative developments in technologies, processes, and products essential to enhancing water quality worldwide. Learn, explore, and network at the World's Water Event – ACE10 in Chicago. ACE10 registration opens January 13, 2010. For more information visit www.awwa.org/ace10.

Fostering a Sustainable Profession

Over the past 129 years, AWWA and ACE have served as the source of knowledge and information for water professionals who work to improve the supply and quality of water in North America and beyond. Network with thousands of water professionals, see the innovations of more than 500 exhibiting companies, and benefit from the knowledge of more

than 1,000 water industry experts who will be speaking and presenting at ACE10.

Show Me the Water!

Immerse yourself in a world of ideas and innovation at ACE10:

- 14 in-depth, interactive workshops to enhance your conference experience through examining issues most relevant to you.
- An unparalleled professional program with more than 100 sessions comprising more than 550 presentations, representing the work and knowledge of more than 1,000 water industry experts.
- See firsthand how local facilities handle their operations, with seven tours from which to choose.
- More than 500 service providers showcasing the latest products and services for all aspects of the water industry.
- Extensive networking opportunities to share your experiences with

water and wastewater professionals, designed to strengthen professional relationships and foster new ones.

International Resource Center at ACE10

We encourage you to visit the International Resource Center at ACE10 and take advantage of the many resources available, including an international attendee lounge, rosters of ACE attendees sorted by country, and opportunities to unite foreign buyers with US companies interested in doing business internationally. The International Resource Center will be open June 20–23, from 8:00 a.m.–5:00 p.m. at the McCormick Place Convention Center.

How To Contact

American Water Works Association 6666 W. Quincy Ave., Denver CO 80235 TEL: 303-794-7711

www.awwa.org/ace10

Reader Service #11563





The new shape of convergent communications

Join the conversation at IWCE 2010.

Connect with more than 360 cutting-edge exhibitors to see, up close, the products and technologies that power integrated communications systems.

Network with partners and peers, and collaborate with industry thought leaders for new insights into doing your job more effectively.

Convergent communications are rapidly evolving. Don't miss your once-a-year opportunity to be a part of the dialogue at IWCE 2010!

To register or for more information, visit www.iwceexpo.com

FREE Exhibit Hall Admission and Discounted Conference Pricing for Non-US attendees. Use Code K3

12516

11560

WASTE EXPO



Conference: May 3-5, 2010 Exhibits: May 4-6, 2010 • Georgia World Congress Center, Atlanta, GA

Only at WasteExpo, the largest solid waste and recycling show in North America, can you see 500+ exhibitors showcasing the latest products and services, network with peers and colleagues, and learn from leaders of the industry about the subjects that matter most to boost your bottom line. Don't miss your once-a-year chance to be at the center of it all!

Interested in Exhibiting?

Register or learn more at

www.wasteexpo.com

Companies A-Eo, contact Debra Busby at debra.busby@penton.com or call +1 203.358.4153

Companies Ep-Md, contact Denise LaFlamme at denise.laflamme@penton.com or call +1 530.823.1125

Companies Me-Z, contact Marc Acampora at marc.acampora@penton.com or call +1 203.358.4384

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May 4-5, 2010 www.wastetraininginstitute.com

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May 5-6, 2010 www.medwasteconference.com



October 3-6, 2010 www.wastesymposium.com



May 3-5, 2010 www.fluidpowerexpo.com

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of the Environmental Industry Associations.

November 2-4, 2010 in Las Vegas

Three Reasons To Attend AAPEX 2010

New products, networking, and education are among the many reasons to attend the Automotive Aftermarket Products Expo (AAPEX), the world's largest business-to-business event for the automotive aftermarket industry.

For international buyers, there are three additional reasons not to miss AAPEX 2010, Tuesday, Nov. 2 through Thursday, Nov. 4, at the Sands Expo Center in Las Vegas, Nevada, USA.

First, all the products and all the people are all in one place at AAPEX. This means one trip to AAPEX provides the unique opportunity to see and compare products from approximately 750 U.S.-based manufacturers in the automotive aftermarket.

Recognizable brands are throughout the show floor, as is just about every brand of replacement part, including suspension and front-end products, engines, engine parts and fabricators, paint and body products, and heat transfer and mobile air conditioning products and parts.

The leading suppliers of chemicals and lubricants also exhibit at AAPEX, and the latest tools, diagnostic equipment and software are located in the event's comprehensive Tool & Equipment section.

The AAPEX GreenWay spotlights products that buyers and retailers can sell to consumers to help make their vehicles more environmentally friendly. A total of approximately 1,800 companies exhibit at AAPEX.

Second, AAPEX is the premier global event for the automotive aftermarket. International buyers continue to report that a trip to AAPEX is a very productive use of their time and extremely cost-effective, given the opportunity it provides to meet face-to-face with so many manufacturers from throughout the world.

In 2009, buyers from approximately 150 countries attended AAPEX. On





the show floor, there were 22 specially designated pavilions for exhibitors from around the world, including Canada, Mexico, Italy, Spain, Turkey, Brazil, Colombia, China, Hong Kong, Korea, Malaysia, Taiwan, India, and Pakistan.

The third reason to attend AAPEX is to locate companies that export. Approximately 45 percent of the U.S. manufacturers at AAPEX export, and this number is expected to grow. International buyers interested in finding U.S. manufacturers may go to the AAPEX web site, www.aapexshow.com, click on the Find Products & Exhibitors tab, and search within "U.S. exporters only." International buyers interested in getting more information also can e-mail the show at: info@aapexshow.com.

AAPEX will again be co-located with the SEMA Show, which will be held the same week at the Las Vegas Convention Center. AAPEX

is jointly sponsored by the Automotive Aftermarket Industry Association (AAIA) and the Automotive Aftermarket Suppliers Association (AASA).

For more information, visit the AAPEX Web site, www.aapexshow, or e-mail: info@aapexshow.com.



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www.AAPEXShow.com

Reader Service #11848

International Buyer Program

Bringing International Buyers to U.S. Trade Events

Each year, the International Buyer Program (IBP) of the U.S. and Foreign Commercial Service promotes U.S. trade events to international buyers.

IBP trade shows give international buyers an opportunity to assess the best and latest in U.S. technology, products, and services. Since 2005, export sales from connections at IBP events have grown 72 percent and are expected to continue to grow. Last year, 423 delegations – which included more than 125,000 foreign buyers – traveled to the United States to attend IBP events.

In 2010, 35 U.S. tradeshows will be part of the IBP program, which recruits delegations of qualified foreign

buyers, sales representatives, and business partners to attend events in the U.S. Use the list below to choose the shows you would like to attend, and contact the nearest office of the U.S. Commercial Service to find out how to join a delegation.

How to Join a Delegation:

The Commercial Service has a network of export and industry specialists located in more than 80 countries worldwide. Trade specialists provide counseling and services to help match international buyers with U.S. suppliers. To find the U.S. Commercial Service office nearest you, visit www.buyusa.gov.

IBP Trade Show List - 2010

IBP Show	Industry	Show Venue	Dates
Consumer Electronics Show	Information/Communications	Las Vegas, NV	Jan. 7-10 2010
AG CONNECT EXPO 2010	Agriculture	Orlando, FL	Jan. 12-15 2010
International Builder's Show	Construction	Las Vegas, NV	Jan. 19-22 2010
International Poultry/Feed Expo	Agribusiness	Atlanta, GA	Jan. 27-29 2010
World of Concrete	Construction	Las Vegas, NV	Feb. 2-5 2010
American International Toy Fair	Consumer Goods/Toys	New York, NY	Feb. 14-17 2010
MAGIC Market Place - Winter	Textiles/Apparel	Las Vegas, NV	Feb. 17-19 2010
Graphics of the Americas)	Printing and Publishing	Miami, FL	Feb. 25-27 2010
International Hospitality Week	Hospitality	Las Vegas, NV	Mar. 7-10 2010
International Home and Housewares Show	Consumer Goods	Chicago, IL	Mar. 14-16 2010
International CTIA Wireless 2010 Convention	Telecomm	Las Vegas, NV	Mar. 23-25 2010
ISC West 2010	Safety & Security	Las Vegas, NV	Mar. 24-26 2010
IPC APEX EXPO	Information/Communications	Las Vegas, NV	Apr. 6-8 2010
International Franchise Expo 2010	Franchising	Washington, DC	Apr. 9-11 2010
The 2010 NAB Show	Information/Communications	Las Vegas, NV	Apr. 12-15 2010
High Point Market - Spring	Consumer Goods/Furniture	High Point, NC	Apr. 17-22 2010
Offshore Technology Conference	Energy/Oil	Houston, TX	May 3-6 2010
Waste Expo 2010	Waste Management	Atlanta, GA	May 4-6 2010
National Hardware Show	Consumer Goods	Las Vegas, NV	May 4-6 2010
Textile & Sewn Products Industry Week	Textiles	Atlanta, GA	May 18-20 2010
ELECTRIC POWER 2010	Energy (Coal-based)	Baltimore, MD	May 18-20 2010
NRA Restaurant, Hotel-Motel Show	Foodservice/Hospitality	Chicago, IL	May 22-25 2010
Premier Orlando 2010	Beauty/Hygiene	Orlando, FL	Jun. 6-7 2010
InfoComm 2010	Information/Communications	Orlando, FL	Jun. 9-11 2010
Clinical Lab Expo	Medical	Anaheim, CA	Jul. 25-29 2010
FIME International Medical Expo	Medical/Healthcare	Miami, FL	Aug. 11-13 2010
International Woodworking Machinery	Manufacturing/Woodworking	Atlanta, GA	Aug. 25-28 2010
International Baking Industry Exposition	Food Processing	Las Vegas, NV	Sep. 26-29 2010
GRAPH EXPO 2010	Printing/Graphics	Chicago, IL	Oct. 3-6 2010
American Dental Association	Dental/Healthcare	Orlando, FL	Oct. 9-12 2010
PACK EXPO International 2010	Packaging Machinery	Chicago, IL	Oct. 31-Nov. 4 2010
Automotive Aftermarket Industry Week	Automotive	Las Vegas, NV	Nov. 2-5 2010
American Film Market	Entertainment/Feature Film	Santa Monica, CA	Nov. 3-10 2010
Greater New York Dental Meeting	Dental/Healthcare	New York, NY	Nov. 26-Dec. 1 2010
POWER-GEN International	Electric Power/Energy	Orlando, FL	Dec. 14-16 2010

2010 Commerial Construction Show







Minneapolis Convention Center

As you plan your valuable travel budget dollars for 2010, make sure the Commercial Construction Show is included.

After eight successful years, the show is a primary product, information and networking source for design, construction and maintenance professionals in the retail, hospitality, restaurant and other commercial construction arenas.

Mark your calendars for June 9-10. Minneapolis is a convenient flight from almost everywhere in the United States and a short drive from much of the Midwest.

New in 2010:

Efficient, two-day format

To accommodate your busy schedules, the show begins on Wednesday morning and concludes mid-afternoon on Thursday. You can experience the whole show in just two days.

Easy convenient registration

For retail, hospitality and restaurant executives, as well as architects, engineers and landlords, one affordable registration fee now includes complete access to the exhibit hall, networking events, seminars and keynote speakers.

Save money — register early

To help you make the most of your critical travel budgets, we will offer significant savings on registration if you register early.

Thursday keynote speaker

Employee recognition expert **Chester Ellon** teaches how simple praise and recognition techniques will result in productive employees who feel noticed, valued and appreciated.

This compelling presentation is packed with examples and best practices from leading companies.

Chester Elton spoke to rave reviews at the 2008 Commercial Construction Show.





Exhibitors:

- ✓ Identify new markets, generate sales leads and increase your business...Get More Bang for Your Buck!
- Direct-Connect Central: Our exclusive networking arena will afford you 30-minute face-to-face meetings with top-level buyers who are seeking to form a partnership. Available to exhibitors and sponsors only.
- Connect 4 Success with your target clients: This premier event brings together key players in the commercial construction industry — all at one show!
- Lead Retrieval: Keep track of your important contacts by subscribing to Lead Retrieval.
- Maximize your marketing budget: Allow our adverlising expertise drive your leads. Advertise in our trade journals and let your target clients know you will be at the Show.

XLERATOR®:

The Best Selling Hand Dryer in the World
The original, patented high-speed hand dryer is proven to eliminate paper towel costs and maintenance, help reduce a facility's carbon footprint and improve restroom hygiene.

With over seven years of proven performance and reliability, the XLERATOR hand dryer by Excel Dryer, Inc. has emerged as the new industry standard by which other dryers are measured. Unlike conventional hand dryers' lengthy 30 to 45 second drying time, the XLERATOR completely dries hands 3 times faster (in 10-15 seconds), uses 80% less energy than conventional hand dryers and delivers a 95% cost savings when compared to paper towels. It also presents the lowest carbon footprint when compared to traditional hand dryers or paper towels, a full Life Cycle Assessment (LCA) Study is available.

Priced at less than half of the cost of trough-style models and virtually maintenance-free, the XLERATOR is easier for facility managers to install and maintain in their restrooms.

XLERATOR is available in multiple finishes that suit a variety of architectural design needs. In addition, Excel Dryer now offers exclusive digital imaging technology that allows buyers to design their own high speed XLER-ATOR® hand dryers with company logos, team mascots, school colors, or any other high resolution image. Excel Dryer's imaging technology allows the dryers to be branded with a fully integrated design, rather than a sticker or other surface brand that could easily be marred or removed. Buyers can supply their own digital artwork or develop the cover graphics with the help of Excel Dryer's design team.

Currently, XLERATOR hand dryers have been in some high profile loca-

tions throughout the world, such as Disney World, Wembley Stadium (London) Heathrow Airport, Gillette Stadium, Carnival Cruise Lines, Lisboa Casino (Macau) UPS Distribution Centers, and more.

Distributors wanted and select markets are available.

For pricing and additional information, please contact Excel Dryer, Inc. P. O. Box 365, 357 Chestnut Street, East Longmeadow, MA 01028 1.413.525.4531 or at www.exceldruer.com.

How To Contact

Bill Gagnon, Excel Dryer, Inc. P. O. Box 365, 357 Chestnut Street East Longmeadow, MA 01028 Tel: 1-413-525-4531 • 1-413-525-2853 www.exceldryer.com

Reader Service #16078

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12340



Bradley – Where the World Turns For Plumbing and Washroom Accessories

Headquartered in Menomonee Falls, Wisconsin, Bradley Corp. is the industry's leading manufacturer of commercial plumbing fixtures and washroom accessories.

Bradley serves a diverse customer base ranging from small local facilities to international corporations such as WalMart, General Motors, U.S. Postal Service, W.W. Grainger, and AMC Theaters Corp.

The company boasts the greatest depth and breadth of commercial plumbing fixtures in the world. Architects and specifiers look to Bradley for the most innovative products in categories such as washfountains, security plumbing fixtures, multi-station lavatory systems, Terreon® solid surface products, emergency eyewash fixtures and drench showers, patient care lavatory units, commercial faucets, commercial showers, washroom accessories, solid plastic locker systems, washroom partitions. and much more.

In fact, Bradley products are used in some of the world's busiest and trendiest places:

- One of the largest shopping and activity centers in Germany nova/ eventis chose Bradley to equip its restroom facilities. Located in the metropolitan region of Halle-Leipzig, the shopping center draws up to 20,000 visitors a day to its shopping and leisure activity venues. The design and function of Bradley's Frequency® Lavatory System met the center's needs perfectly.
- Bradley was asked to help solve a problem at the NovaCare Complex in Philadelphia home to the Philadelphia Eagles football team. The original thermostatic mixing valve that controls hot water flow was requiring frequent maintenance. Some areas of the facility, which is used year-round, weren't receiving sufficient hot water and the return system was malfunctioning. Bradley replaced the original system with a





high-low Navigator® TMV which handles both high and low-demand consistently and reliably.

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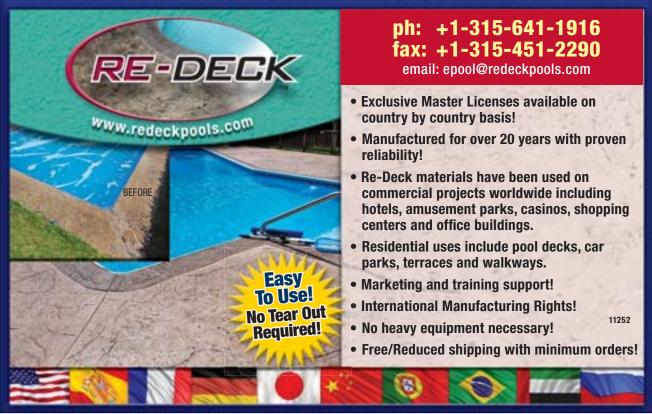
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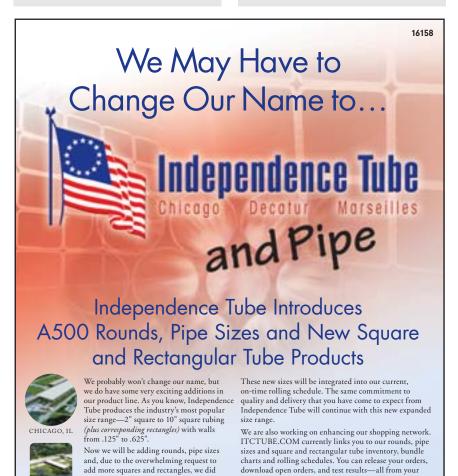
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Commercial News USA Advertisers Finding Exporting Success

Big John Tree Transplanter Expands Worldwide with the Help of Commercial News USA

Big John Tree Transplanter Mfg. Inc, based in Heber Springs, Arkansas, is exporting millions of dollars of American-made equipment thanks to new customers it has found as the result of advertising in Commercial News USA, the official export promotion magazine of the U.S. Department of Commerce.



In the past year, Big John has entered new markets in Canada, Iran, Lebanon, Mexico, Mongolia, Russia, Spain, The United Arab Emirates, The United Kingdom, The Ukraine and Vietnam.

"Exports will represent approximately 35% of our revenue this year."

Will Humphreys, vice-president of Big John
 Tree Transplanter Manufacturing, Inc.

Concerns about the possibility of a domestic economic slowdown prompted Big John to actively pursue overseas business about five years ago, says Will Humphreys, vice-president of the company. "It has definitely paid off," he adds, "Exports will represent approximately 35% of our revenue this year."

In addition to direct marketing through Commercial News USA, Big John works with Dorian Drake Inter-



The spoon shaped blades on a Big John Transplanter are inserted into the ground along a curvilinear track forming a totally enclosed pod of roots and soil. The tree is then removed from the soil and transported to its new home.

national, international sales agents based in White Plains, New York.

Humphreys credits Commercial News USA with generating qualified leads for Big John that have led to sales. Moreover, he says, the pattern of leads from around the world has provided the company with invaluable market research.

"Currently we are working on establishing customers and distributors in all of these countries in addition to China, India, Turkey, Malaysia and The Philippines. Later this year we expect to solidify distributorship relationships in several Central and South American countries also," says Humphreys.

Big John specializes in building tree transplanters. For the past 35 years, the company has been dedicated to the design and production of the best, most durable and functional tree transplanters in the world. Big John's machines are responsible for moving millions of trees all over the world and our commitment to our customers' satisfaction is our main objective.



Seven New Model 90D's are ready to be shipped to Dubai. This is another export success that is helping Big John's business to grow.

Looking ahead, Big John sees continued growth potential overseas. "The world is becoming increasingly interdependent and we at Big John welcome the opportunity to assist our customers wherever they may be," says Humphreys.

Worldwide Sales Managed By:

Dorian Drake International 2 Gannett Drive, White Plains, NY 10604 USA Tel: 914-697-9800 • Fax: 914-697-9064 bigjohn@doriandrake.com www.doriandrake.com

Index of Advertisers

All advertisers are listed in alphabetical order followed by the state they are located in, their Reader Service Request Number and the Page Number on which their ad appears. If you would like to receive information from an advertiser, please circle their number on the opposite page and fax back your request.

Company	State	Number	Page	Company	State	Number	Page
AAPEX	IL	11848	10, 32	Hi-Tech Hoist Corporation	FL	16161	27
ABC Compounding Co., Inc.	GA	16099	27	Hirsch Pipe And Supply Co.	CA	10643	18
American Instants Inc.	NJ	16138	28	Hyalogic LLC	KS	12132	23
American Water Works Assn. (AWWA)	CO	11563	8	Independence Tube	IL	16158	19
Atlas Specialty Lighting	FL	10143	21	InfoComm/Intl. Communications Industries Assoc.	VA	11725	6, 7
Banner American Products Inc.	CA	10168	22	IWCE Expo	CT	12516	9
Battery Doctors	CA	11081	20	Justice Brothers	CA	10756	20
Bell Lifestyle Products Inc.	MI	10180	21	Kafko International	IL	12336	22
Bethany Pharmacal Company Inc./TI Creme	IL	16103	23	KEY-BAK/West Coast Chain Mfg. Co.	CA	10769	18
Big John Manufacturing.	AR	12224	18	Keytroller, LLC	FL	16142	28
Bio-Microbics Inc.	KS	10201	22	Medcorp International/Venoscope	CA	10869	21
Bradley Corporation	WI	16162	14, 15	Mondial Trade Compliance Services & Solutions, Inc.	. NY	12597	27
BuildBlock Building Systems LLC	OK	12349	18	Muralo Paint Company	NJ	12499	27
Carbis Inc.	SC	12476	19	NDA Distributors, LLC	CA	16165	28
Center for International Trade Development (CITD) CA	12293	24	New York Institute of Finance/Pearson	NY	12204	24
Cèvan International	CO	10286	23	National Restaurant Association Show	FL	12199	2,5
Chef Paul Prudhomme's Magic Seasoning Blends	LA	10295	19	Oxygenics	CA	12180	22
CMS Communications	МО	16096	28	Plasma Etch Inc.	NV	12535	18
Commercial Construction Magazine	GA	16164	12	Rainbow Play Systems	TX	11112	23
Concrete Solutions Inc.	CA	12485	16	Recreatives Industries Inc.	NY	11117	23
CrestCom International Ltd.	CO	11543	26	Rejuvi Laboratory	CA	11129	23
Custom Industrial Products, Inc.	FL	16160	28	ResQMe	CA	16049	27
Dentemp/Majestic Drug Co.	NY	16159	24	Romet/Fountain Head Marketing	TX	16167	28
Earthwerks/Swiff-Train Company	TX	11287	16	Shane Company	CA	16168	28
Enterprise Florida/Florida Export Directory	FL	16155	25	Mozart International 888/Mocha Rush	LA	12264	24
Excel Dryer	MA	16078	13	Stampcrete International Ltd./Re-Deck	NY	11252	17
EZ Spot UR	ND	16166	16	The Original Log Cabin Homes	NC	10825	27
FasTracKids International Ltd.	CO	11667	26	Thompson Immigration Law Associates	WA	16085	27
Filter Technology Inc.	IL	16079	27	TransMotion Medical, Inc.	ОН	16121	21
First Priority Emergency Vehicles	NJ	10505	20	TransMotion Medical, Inc.	ОН	12582	27
Food Tools Inc.	MI	16104	27	Trusty-Step International	MA	11386	23
Garrett Metal Detectors	TX	10540	23	Unicen Industries	WA	11399	22
GLT Products	ОН	12045	19	United Coatings	WA	11856	16
Gold Touch Inc.	ОН	10578	21	Waste Expo	CT	11560	9
GoldenWest Lubricants Inc.	CA	12455	21	Westech Building Products	IN	11521	16
Hernon Manufacturing Inc.	FL	12522	19	WTF Formwork	KS	16065	27

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10143	10643	11252	11725	12264	12522	16096	16159
10168	10756	11287	11848	12293	12535	16099	16160
10180	10769	11386	11856	12336	12582	16103	16161
10201	10825	11399	12045	12349	12597	16104	16162
10286	10869	11521	12132	12455	16049	16121	16164
10295	11081	11543	12180	12476	16065	16138	16165
10505	11112	11560	12199	12485	16078	16142	16166
10540	11117	11563	12204	12499	16079	16155	16167
10578	11129	11667	12224	12516	16085	16158	16168









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